

From: freddent [mailto:freddent@bellsouth.net]
Sent: Wednesday, June 16, 2004 4:55 PM
To: Whittington, Amy W.
Cc: Preston, Clarissa; Hennigan, Kathlee
Subject: WOW! Another home run with a knowledgeable and helpful employee



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Amy:

I had a chance to raise my technical question with Clarissa Preston this afternoon. She did a bang up job of explaining the cancellation statute to me, and she even offered to send me a copy of the statute, which she did.

It is refreshing to be able to talk to a knowledgeable and competent employee and get such quick response. Please tell the Commissioner.

As always, many thanks for your help and assistance.

All the best,

Fred

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